# comScore Single Source Cross-Platform Measurement Study



### **Alan Wurtzel**

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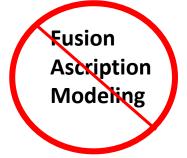
CIMM Cross Platform Media Measurement Summit April 24, 2014

# **Single Source Methodology:**

# The Good, The Bad, and The Ugly

# THE GOOD

- Media behavior on all devices is collected from the SAME respondent
- Allows reporting of true simultaneous device use



# THE BAD

- Requires an Opt-in panel
- Response Bias
  - Not everyone willing to participate
- Labor Intensive
  - Panel recruitment
  - Device registration
  - Panel maintenance

## THE UGLY

- Very Expensive
  - Incentives
  - Panel Maintenance
- May Be Impossible to Scale Large Enough To Measure All Platforms

# **Methodology: The Panel**

- 317 Panelists
- "Tech-Forward"
  - All Owned
    - TV
    - PC/Laptops
    - Tablets,
    - Smartphones
- "Olympic Enthusiasts"
  - Intended to watch the Sochi Games "Every chance they got" or "Regularly"



# **Methodology: The Measurement**

# **Television**

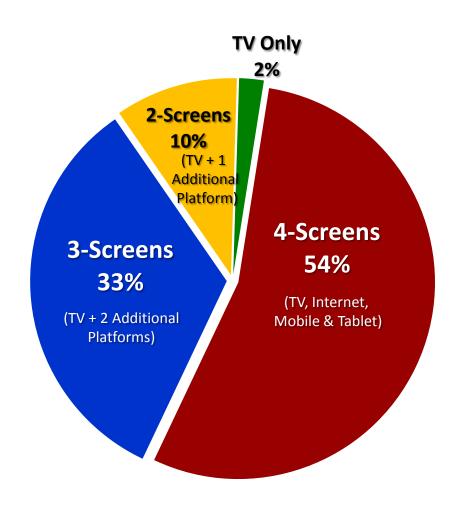
- Continuous, passive Set Top Box measurement
- Demos collected with E-diaries

# **Digital**

- Continuous, passive electronic measurement of PC/Laptops, Smartphones, and Tablets
  - nbcolympics.com
  - Live-Extra App
  - Highlights & Results App



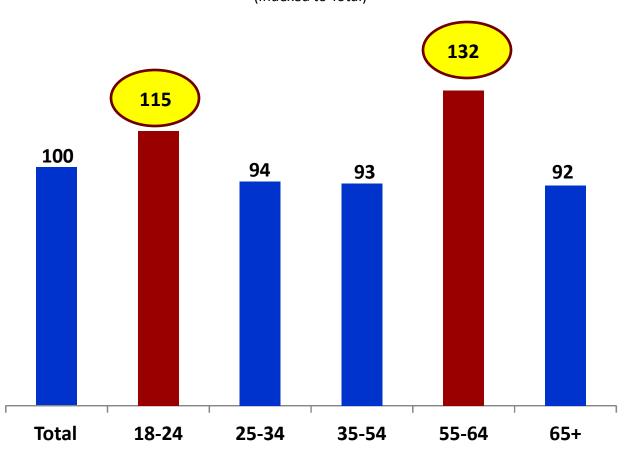
# comScore Panel: Screen Profile



# **Average Time Spent Per Person/Per Day**

# **All Platforms**

(TV, PC/Laptop, Smartphone, Tablet)
(Indexed to Total)

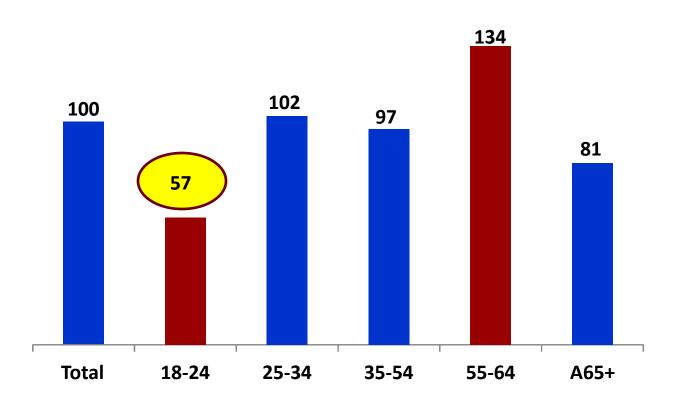




# **TV:** Average Time Spent

# Per Person/Day

(indexed to total)

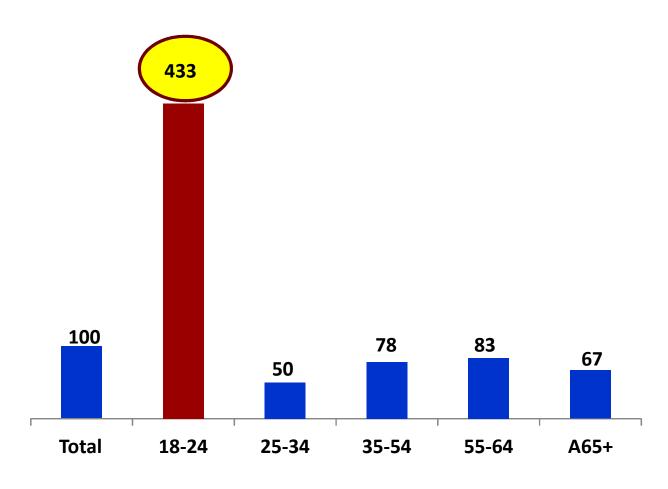




# **Smartphone:** Average Time Spent

# Per Person/Day

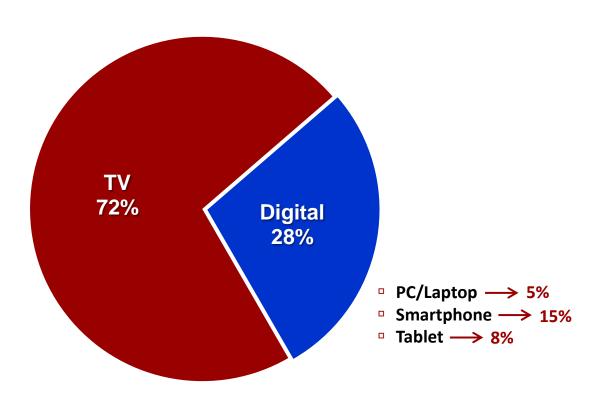
(indexed to total)



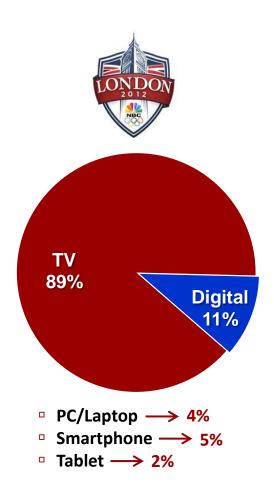


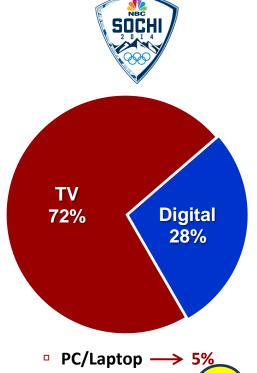
# TV is Still King...





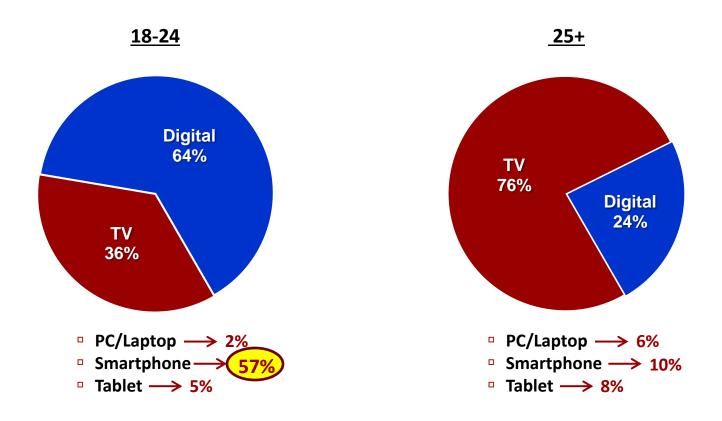
# Time Spent: Total Day Sochi vs London





- Smartphone -
- □ Tablet → 8%

# **Time Spent: Total Day By Age**



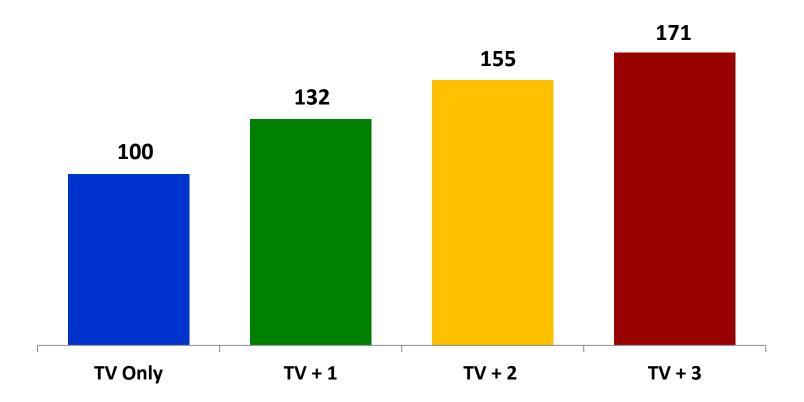


# **Simultaneous Viewing**

# More Screens = More Time Spent

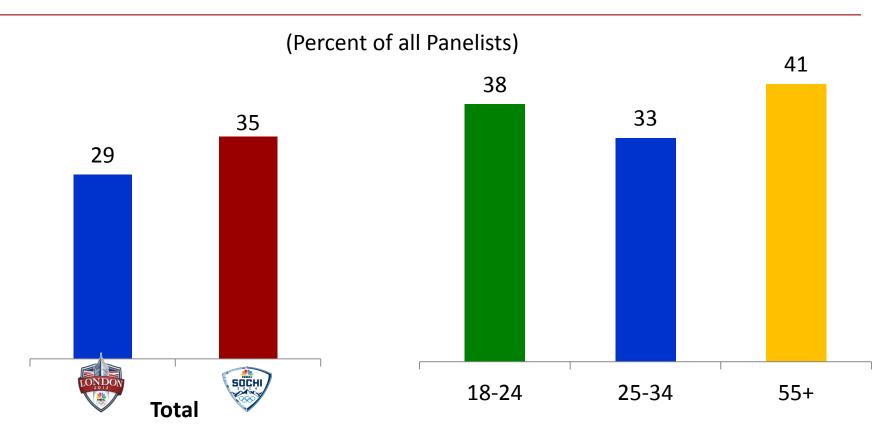
# **Average Time Spent Per Day**

(Indexed TV-Only)





# **Simultaneous Viewing**

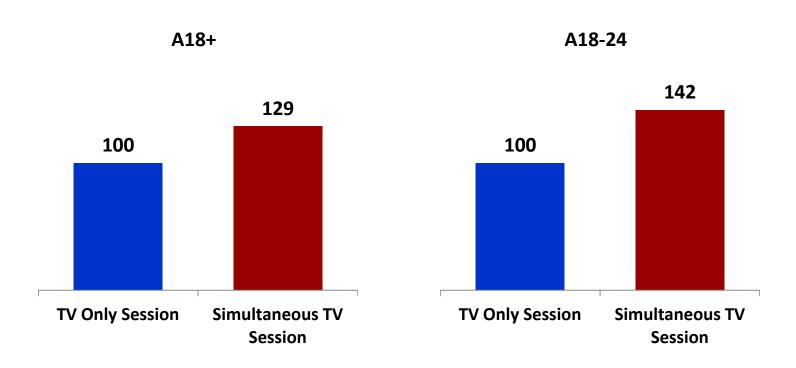


Among those who followed the games on more than one screen over 1/3<sup>rd</sup> of *time spent* watching Olympics on TV was accompanied by use of another device at same time.



# Simultaneous Viewing: Length of TV Viewing

(Indexed to TV Only Session)



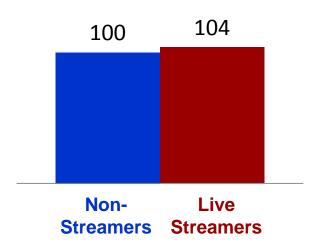


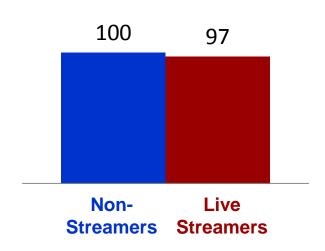
# Digital Streaming and Linear TV Viewing: Enhance or Cannibalize?

# **Live Digital Streamers: Impact on TV Prime**

**Percent Panelists Who Viewed Olympics on TV in Prime** 

# **Average Time Spent Watching Olympics on TV in Prime**







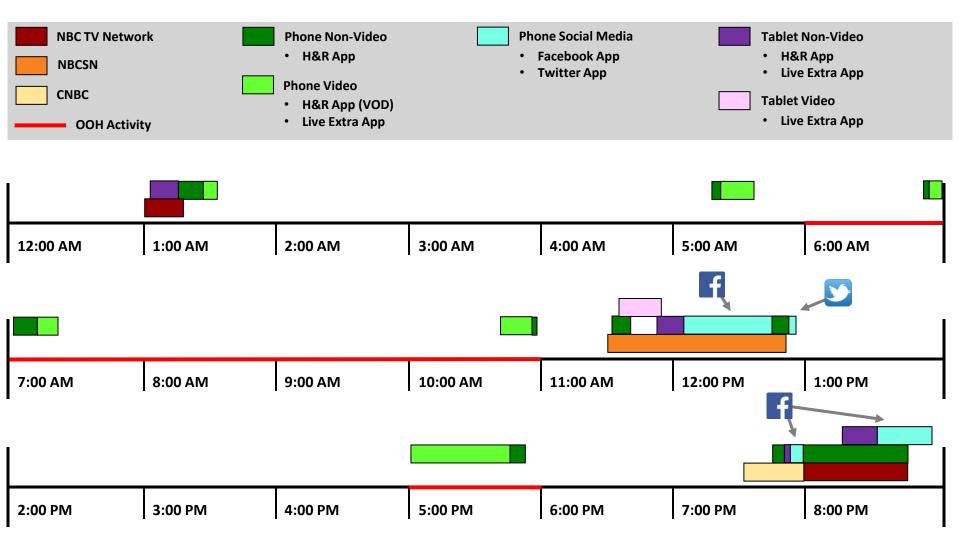
# A Day In The Life Of An Olympic Fan



# Male Teenager (18), Orlando

# **Thursday 2/20/14**

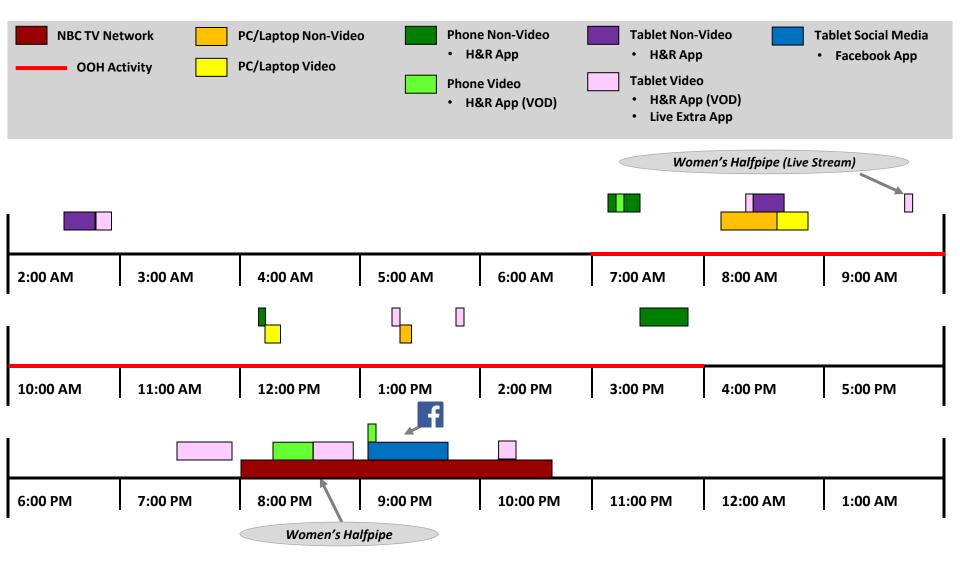




# Working Mom (46), Fresno

# Wednesday 2/12/14

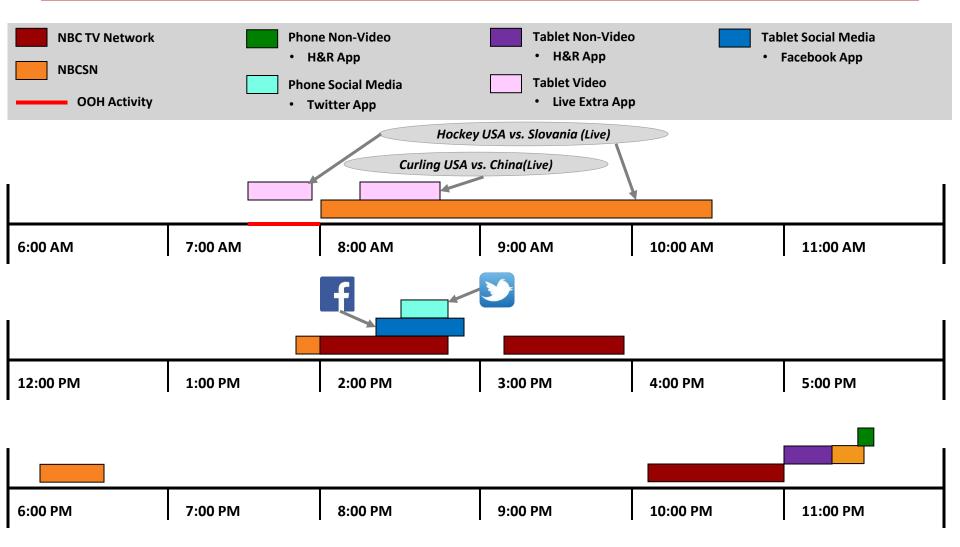




# Male Alpha Boomer (66), Greenville, SC

# Sunday 2/16/14





# 834 Days To



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